

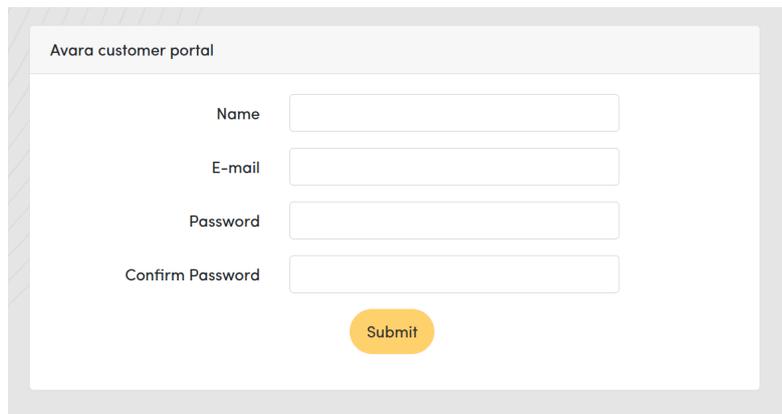
Avara subscriptions

Registration of Avara alarms for end-users on www.avara.no

When you have installed your Avara alarm (**online** version with an Avara modem included), you should register and activate your alarm on www.avara.no. Please follow this description.

*If your alarm has been **installed by a dealer** and the dealer already has registered you as a customer with your own username (e-mail address), go directly to **section 2 below**.*

1. Go to the www.avara.no and click on the button "**My Account**", and then "**Register**" at the top right of the screen to register as a customer. Fill in this form:



Avara customer portal

Name

E-mail

Password

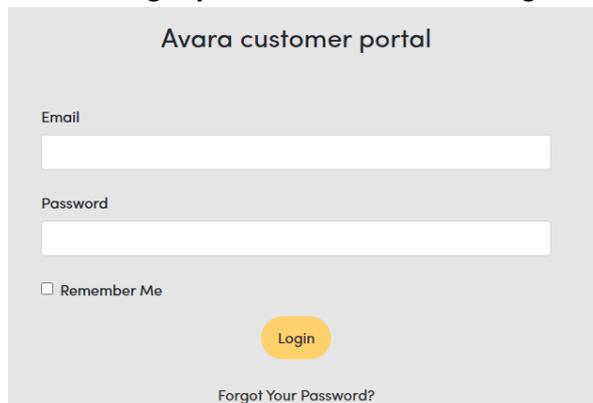
Confirm Password

Fill in all the fields and write down the password in a safe place.

PS – the e-mail address is case sensitive, advice is to use only small letters.

Go to section 4 below.

1. If your dealer has already registered you as a user, you must retrieve your own password to log into your "My Account". Enter the www.avara.no and select the **My Account** button in the far top right corner of the screen.
 - a. Click on **Forgot your Password?** in the image below



Avara customer portal

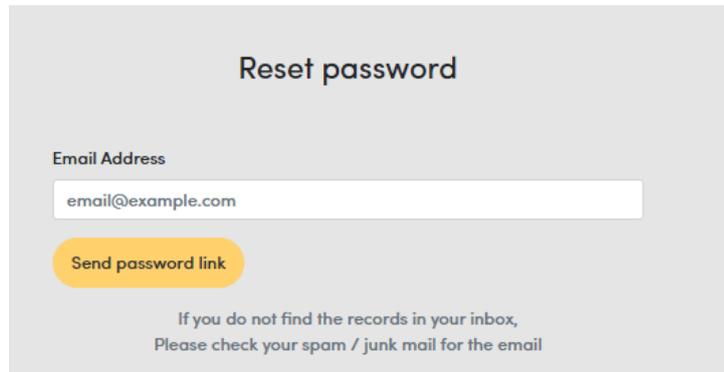
Email

Password

Remember Me

[Forgot Your Password?](#)

- b. You will see this dialogue box:



Reset password

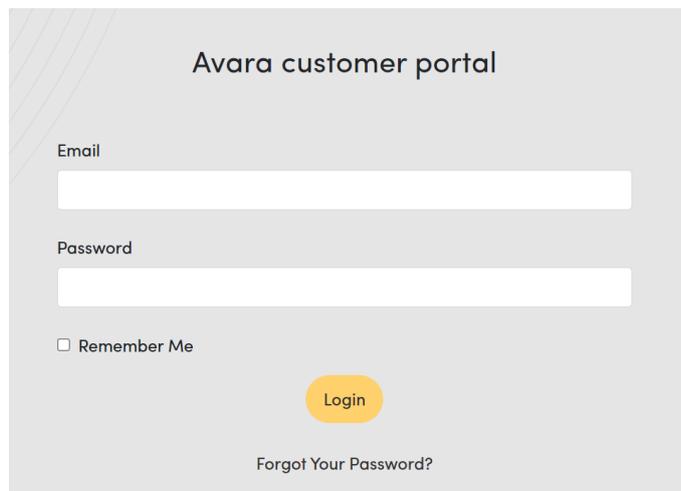
Email Address

email@example.com

Send password link

If you do not find the records in your inbox,
Please check your spam / junk mail for the email

- c. Enter your **email address** (username) *that the retailer used to register you as a user* and click on “Send password link”. You will then receive an email asking you to enter a password of your choice – follow the instructions in the email to choose a new password (*check your spam-folder if you do not receive this e-mail in you inbox*).
2. Once you have selected a new password, return to the following log-in on www.avara.no and the “Log in” button in the right upper corner:



Avara customer portal

Email

Password

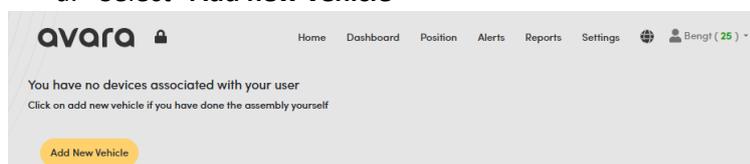
Remember Me

Login

Forgot Your Password?

- a. Log in with your **E-mail/username** and **password**.
- b. If you get the picture as shown below in section 3, then proceed to section 3 (to register your motorhome/caravan and connect it to your user account).
- c. If you now get an image as shown below in section 5, skip sections 3-4 and move on to section 7.
3. You can now register details about your motorhome or caravan:

- a. Select "**Add new vehicle**"

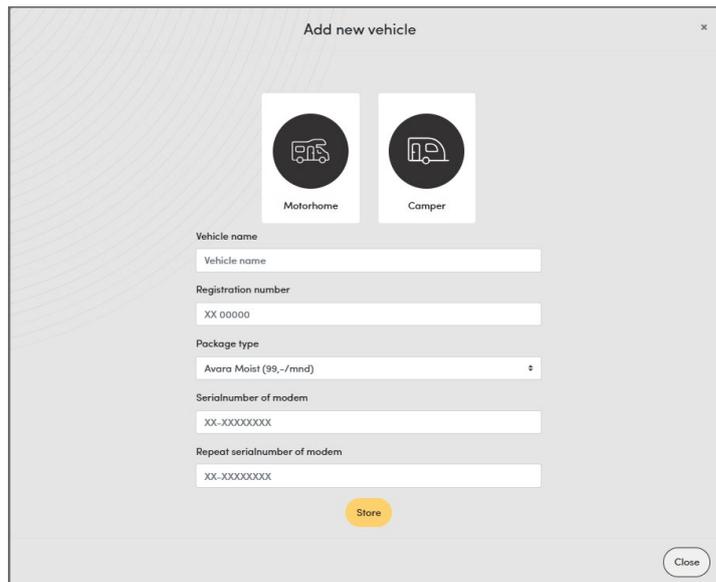


avara  Home Dashboard Position Alerts Reports Settings  Bengt (25)

You have no devices associated with your user
Click on add new vehicle if you have done the assembly yourself

Add New Vehicle

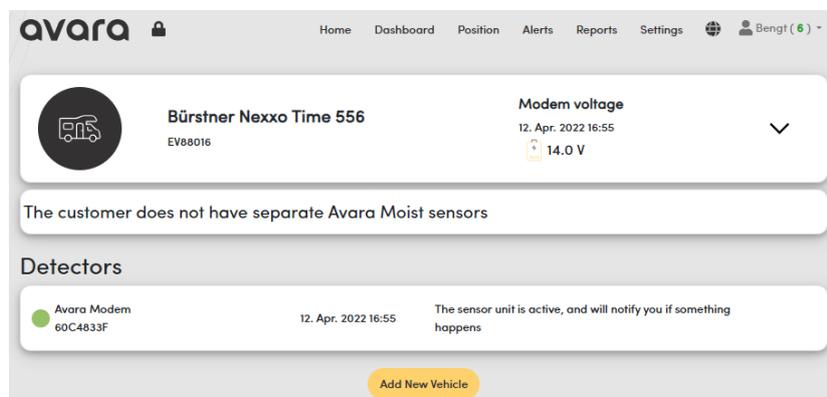
4. Register your modem serial number and motorhome/caravan details:



The screenshot shows a form titled "Add new vehicle" with a close button in the top right corner. At the top, there are two circular icons: "Motorhome" and "Camper". Below these are several input fields: "Vehicle name" (with a placeholder "Vehicle name"), "Registration number" (with a placeholder "XX 00000"), "Package type" (a dropdown menu showing "Avara Moist (99,-/mnd)"), "Serial number of modem" (with a placeholder "XX-XXXXXXXX"), and "Repeat serial number of modem" (with a placeholder "XX-XXXXXXXX"). At the bottom center is a yellow "Store" button, and at the bottom right is a "Close" button.

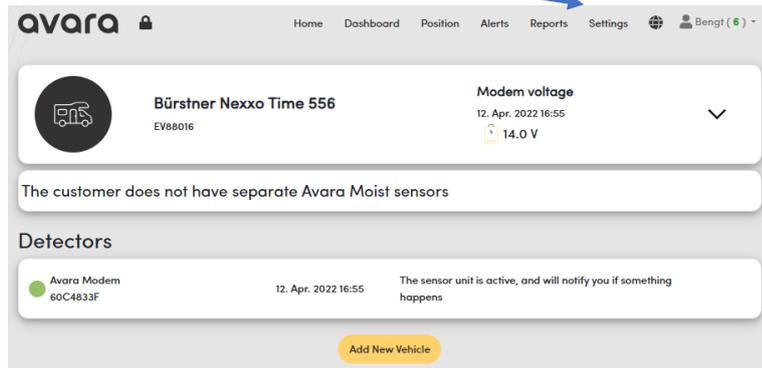
PS – please note that the prices for the subscriptions are given in Norwegian currency and that the price is per month, e.g. "99,-/mnd".

- Tap the **Motorhome** or **Caravan** symbol to register the type of vehicle
 - Enter information in the open fields. **PS** – please enter a *complete* description of your motorhome / caravan in the field for "Name", eg. *Karman Davis 590, mod 2022*, not only the brand name.
 - Press "**Save**" when you have filled in all the fields. The data is now submitted to the Avara system and a vehicle is created and associated with your user account.
5. You will now get a new image that looks like this (disregarding the name of the motorhome, etc – only used as an example):



The screenshot shows the Avara dashboard. At the top, there is a navigation bar with the Avara logo, a lock icon, and menu items: Home, Dashboard, Position, Alerts, Reports, Settings, and a user profile for 'Bengt (6)'. Below the navigation bar is a vehicle card for 'Bürstner Nexxo Time 556' with the modem ID 'EV88016'. To the right of the vehicle card, it shows 'Modem voltage' as '14.0 V' with a timestamp of '12. Apr. 2022 16:55'. Below the vehicle card, there is a message: 'The customer does not have separate Avara Moist sensors'. Underneath that is a 'Detectors' section with a green dot indicating an active sensor, 'Avara Modem 60C4833F', a timestamp of '12. Apr. 2022 16:55', and a note: 'The sensor unit is active, and will notify you if something happens'. At the bottom center, there is a yellow 'Add New Vehicle' button.

- a. Select the **Settings** menu in the upper-right corner of the window to record important details for the alarm:



You will now get a view of the Account Details where you can register further details about your alarm, detectors and notification addresses:

<div style="text-align: center;"> <h3>Account Details</h3> </div> <div style="display: flex; justify-content: space-between; margin-bottom: 10px;"> My Account Reset Password Subscription Units </div> <div style="border: 1px solid #ccc; padding: 10px; margin-bottom: 10px;"> <p>Email</p> <input type="text"/></div> <div style="border: 1px solid #ccc; padding: 10px; margin-bottom: 10px;"> <p>Name</p> <input type="text" value="full name"/></div> <div style="border: 1px solid #ccc; padding: 10px; margin-bottom: 10px;"> <p>Phone number</p> <div style="display: flex; align-items: center;"> <div style="display: flex; align-items: center;"> +47 <input style="flex-grow: 1;" type="text" value="Phone number"/> </div> </div> </div> <div style="border: 1px solid #ccc; padding: 10px; margin-bottom: 10px;"> <p>Address</p> <div style="display: flex; flex-direction: column; gap: 5px;"> <input style="width: 100%;" type="text" value="Address Line 1"/> <input style="width: 100%;" type="text" value="Address Line 2"/> </div> <div style="display: flex; justify-content: space-between; margin-top: 5px;"> <input style="width: 45%;" type="text" value="Postalcode"/> <input style="width: 45%;" type="text" value="City"/> </div> <div style="display: flex; justify-content: space-between; margin-top: 5px;"> <input style="width: 90%;" type="text" value="Norway"/> ⌵ </div> </div> <div style="border: 1px solid #ccc; padding: 10px; margin-bottom: 10px;"> <p>Alerts</p> <div style="display: flex; align-items: center; margin-bottom: 5px;"> <div style="display: flex; align-items: center;"> +47 <input style="flex-grow: 1;" type="text" value="Phone number"/> </div> </div> <div style="display: flex; align-items: center;"> <input style="flex-grow: 1;" type="text" value="E-post"/> + </div> </div> <div style="text-align: center; margin-top: 20px;"> Update </div> <div style="display: flex; justify-content: space-around; margin-top: 20px;"> Admin Change of Ownership Support Logout </div>	<p>8 Account details</p> <p>My Account: fill in basic information about you as a user. Take extra care to fill in your <i>mobile phone number</i> and <i>email address</i> under "Alerts". These are used as the receivers of alarms from the system. You can add up to a total of 7 alert receivers by pressing the + symbol. Norway is pre-selected as country – select one of the other countries by tapping the flag symbol in front of your mobile number. NOTE that a <u>mobile number</u> must be registered – not a landline number.</p> <p>Click on Update to save the information you've entered.</p> <p>Reset password: to reset and choose a new password if you want to change your password.</p> <p>Subscription: This is where you pay your subscription and can see the expiration date of the subscription.</p> <p>Units: select this to edit the detail information about your installation (name of detectors, location, etc).</p>
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Account Details

My Account
Reset Password
Subscription
Units

Rudy Steen Johansen

Name	John Smith
Reg no	AA12345
Type	Camper
Modem	08-99999999
Software	1.0.0-1057

Edit information

Devices

Avara Mainunit	Avara Mainunit (FEC2)
Avara Moist	Avara Moist (FEC2)
Avara Moist	Avara Moist (C541)
Avara Moist	Avara Moist (9129)

Lagre

9. Units submenu:

Details of your alarm installation (detectors and sensors and their ID no).

You can freely change the name of the individual devices if you wish.

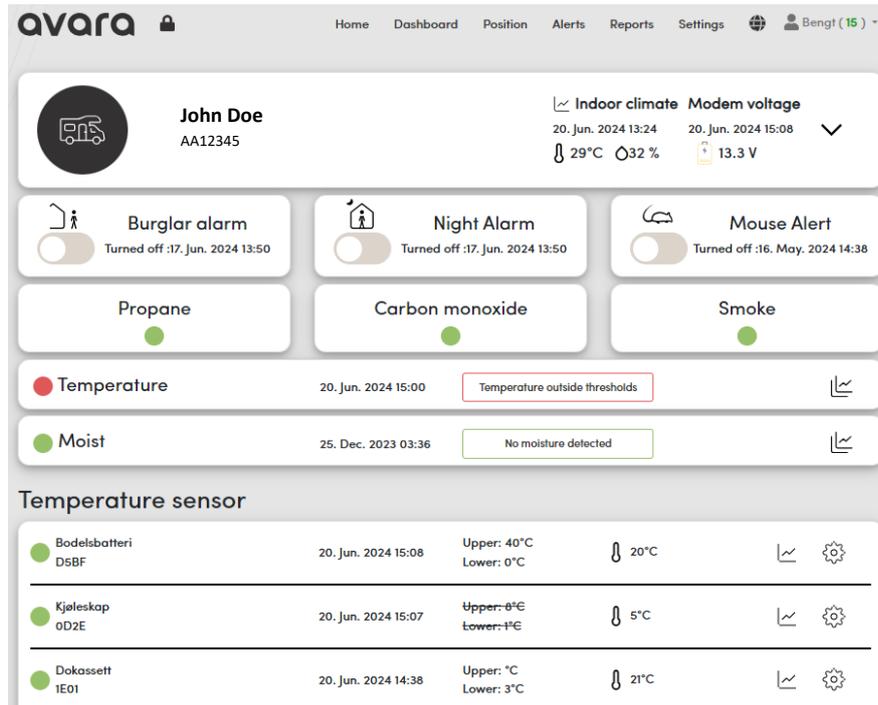
Click on "**Edit information**" and select the appropriate alarm device. Enter a new name and select *Save/Update* at the bottom of the page to update and Save/Update your new information.

Important – if you have installed moisture sensors in your motorhome or caravan (Avara Moist or Avara Premium), it is important that you enter the exact location of the individual moisture sensor if your dealer has not done this. You should have received this information from your dealer when the moisture sensors were installed. Such information is crucial for you to get good and relevant information about any moisture that is detected.

If you want **register the exact location of each intruder detector and external detector**, you can do that in the following way:

- a) Active your **Night Alarm**, go out of your motorhome/caravan and wait for 3 minutes (activation delay).
- b) Open on of the doors/hatches with an intruder detector installed and wait for the alarm to go off (only in the Main Unit, not the siren).
- c) Go back to your "My Account" on www.avara.no and look at the **Alerts** in the menu, choose **Events**. Here you will find the 4-digit/character name of the detector that caused the alarm.
- d) Write down the number and then edit the name of the detector in **Units** as described above.
- e) Do the same over again with the rest of the intruder and external detectors and you will have a more precise alert message from the system if the alarm goes off.

Dashboard – brief description of features (see also Complete user manual on www.avara.no for details)



See the Complete User Manual on www.avara.no for details and updates.

Indoor climate – shows the temperature and humidity (RH%) measured in the main unit inside of your motorhome or caravan.

Modem voltage – shows the voltage getting into the modem (is usually the same as voltage on the habitat battery if the modem is connected directly to this battery).

Burglar alarm and Night alarm – here you can turn on and off the alarm and see the current alarm status.

IMPORTANT – please note that remote control of your alarm modes may take up to 10 minutes before the alarm is activated/de-activated locally in the motorhome or caravan. This is due to our communication solution.

Propane, Carbon monoxide and Smoke – green light indicates that the devices are active and no alarms are on.

Temperature - (if you have Avara Temp sensors installed) – shows the general status of temperature sensors (according to defined thresholds).

Moist - (if you have Avara Moist sensors installed) – shows general status of moist alerts.

Details of the different detectors and sensors are shown below.